# THE KEY TO STRONGER RELATIONSHIPS: HERE ARE 3 WAYS TO DO IT BETTER

Dr. Liz Hale KSL Studio 5 Interview November 10, 2020



Communication! Communication is a science & an art form & it's the most dangerous thing we do. It's important to know how to do it well. Every party feels heard, understood, respected.

#### 3 BARRIERS TO EFFECTIVE COMMUNICATION

We provoke the very problem we're complaining about. We deny our role because self-examination is too painful. We forget we have the power to transform our relationship.

### 3 KEYS TO EFFECTIVE COMMUNICATION

E-Empathy

A-Assertiveness

R-Respect

### **HOW TO APPLY**

Empathy: Acknowledge the other person's feelings & Find some truth in their words. Assertiveness: Use "I Feel" statements & Express yourself openly & tactfully. Respect: Convey caring & respect & Speak gently even if frustrated or annoyed

## reflections:

How is the communication in my relationships?
What barriers have I faced in my communication?
What are ways I can improve my communication?
What will my relationships feel like with improved communication?

notes: